



# Do more than train, **EMPOWER**

Good customer service is the hallmark of a growing business and here at LAGAT College we are proud to deliver the world recognised WorldHost Customer Excellence programme to Lincolnshire's Coastal Communities in partnership with Lincolnshire County Council.

WorldHost delivers a variety of innovative, human-centric programs that translate into measurable business values and great customer experiences. It uses a people-focused approach to deliver noticeable results. Aimed at front line staff, this fully funded, 1 day on line course will provide many benefits to your business.\*

**\*eligibility applies**




More repeat business




Increased revenue



Improved quality assurance scores & ratings



Increased staff motivation



Improved customer reviews & ratings



Use of WorldHost branding

**For more information, please contact Sadie on 01522 501300  
or email: [scanner@lagat.co.uk](mailto:scanner@lagat.co.uk)**

