



You could be entitled to fully funded training.

We are in an exciting partnership with **Greater Lincolnshire LEP**, and **Lincolnshire County Council** offering courses to yourself and your staff on a **fully funded basis** through the **Coastal Communities Fund**.

### **Sunflower Lanyard Scheme**

Joining the Sunflower Lanyard Scheme is an opportunity for visitor economy businesses to enhance the customer service skills of designated staff and to demonstrate their commitment to supporting visitors with hidden disabilities (those that are not necessarily visibly 'obvious'). It is a nationally-recognised and growing initiative that involves raising awareness and knowledge of hidden disabilities (eg. autism, mental health issues, certain chronic physical conditions) while identifying small adjustments in customer service practices that can make a big difference to a visitor's experience and enjoyment. CLIP is leading this initiative which will start in November 2021. It is open to any business, statutory or voluntary organisation involved in welcoming day or holiday visitors. Initial interest can be sent to [janet@cliplearning.com](mailto:janet@cliplearning.com)